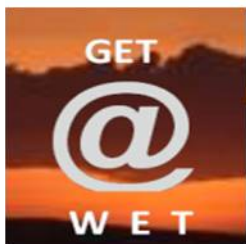


FAQ 102 – How do I access Qfile For my Smart Phone



W I F I System Management



What is the Cloud?

- **Simply put, the cloud refers to software and services that run on the internet instead of your local computer.**
- **Most of these services can be accessed through web browsers like Firefox and Internet Explorer and some companies offer mobile apps.**
- **Examples of cloud services include Google Drive, Apple iCloud, Dropbox and Microsoft OneDrive just to name a few.**
- **Advantage of cloud service is accessibility on any device with an internet connection.**
- **Disadvantage of cloud service is internet service interruptions or outages on the server side as well as just plain ole poor internet connection equals no access.**



Downloading QFile

- Apple iOS – Open Apple app store and search Qfile
- Click on 'get' and then open
- Mac Pro, Mini Mac, iMac & MacBook = go to link
<https://itunes.apple.com/us/app/qfile/id526330408?mt=8>
- Android– Go to link
<https://play.google.com/store/apps/details?id=com.qnap.qfile>
- You must have a Play Store or Apple Store account to download the free application



Setting up the Application

- Based on your account and storage limitations some applications by the developer may not be available to you.
- Enter the following information
 - Name: WET
 - Host/IP: wetdrive.us
 - User name: “see welcome email”
 - Password: “see welcome email”
 - Click the box to “Remember password”
 - Click the box for “SSL”
 - That is it, you should be ready to work.

For Additional Questions Contact Us

Having Trouble???

Visit our Technical Support Center

<http://www.helpdesk.witsendtechnology.com/>